

Caring for the Mind: Providing Reference Services for Mental Health Information

Abstract

Responding to mental health reference questions is challenging for even the most experienced librarian. In “Caring for the Mind,” participants will learn how to effectively provide reference services for mental health information for the public. Participants will learn the best websites, databases and collection development materials to respond to mental health related questions. Handling the reference interview with care and sensitivity will be explored. The class will include both hands-on and discussion.

Objectives

Participants will:

- Gain awareness of mental health issues
- Learn tips for a successful consumer health reference interview with mental health information
- Be informed of tools for collection development and mental health research including the latest websites and databases
- Learn to respond to challenging reference questions for mental health information

This course has been approved for 3 hours of Medical Library Association Continuing Education Units

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